**Amendments to the Specification**

Please replace paragraph [0018] with the following amended paragraph:

[0018] FIG. 1 illustrates the steps of an exemplary method 10 using a device configuration such as that described above. Referring to FIG. 1, a user enters data corresponding to the make, model, and year of manufacture of a vehicle into an input of a computing device at step 12. The output data points of one or more items of vehicle diagnostic and/or onboard monitoring equipment are also entered into the computing device at step 14. As noted above, the input may be directly received from the diagnostic equipment or indirectly via a communication means using a communication protocol such as TCP/IP.

Please replace paragraph [0019] with the following amended paragraph:

[0019] The computing device maintains a database 16 of vehicles and anticipated diagnostic and/or monitoring information corresponding to vehicles [[16]]. The processor compares the information received from the equipment and compares such information with the data in the database to identify abnormalities at step 18. If one or more abnormalities are identified, the processor accesses a database 20 containing service information, such as technical service bulletins, design and service manuals, product recalls, and other information.

Please replace paragraph [0020] with the following amended paragraph:

[0020] Optionally, the database may also contain information corresponding to product warranties, and the processor may identify whether the proposed solution is covered by the applicable warranty. The service information database may be separate from the diagnostic and monitoring information database, or it may optionally be integral with the diagnostic and monitoring information database. The processor compares the abnormality or abnormalities with

the relevant service and/or warranty information contained in the database for the vehicle and presents the results to the user at step 22. The presentation of the result is shown at step 24 may be via any appropriate means, such as a computer display, an audio and/or video presentation, and/or a printed report. Optionally, the presentation may be implemented directly by the computing device, or the information may be communicated to the user by a wired or wireless communication means using a communications protocol such as TCP/IP.